

Resources

The following is a list of UCI resources for students, staff, and faculty on campus and at the medical center. Note that each resource has the italicized population that the resource serves. Please let an OEOD investigator know if you have questions about any of these offices or need assistance with a referral. Additional local and national community-based resources are also provided below.

UCI Resources:

**Please note that during the COVID-19 pandemic, many offices at UCI are operating remotely. All campus resources continue to be available to students, staff, and faculty remotely.*

Office of Equal Opportunity and Diversity (OEOD) is the neutral office on UCI's campus and medical center responsible for responding to questions, concerns, or complaints from *students, staff, faculty, and members of the community* related to discrimination, sexual harassment, and sexual offenses (including relationship violence, stalking, and sexual assault) and ensuring compliance with state and federal law and university policy.

OEOD can provide guidance and consultation and resolve complaints informally, through an alternative resolution, or formally through an administrative investigation. The OEOD investigation is not a criminal procedure. If applicable, investigations at UCIPD and OEOD can be coordinated. Regardless of whether a formal complaint is filed, OEOD is able to assist with supportive and remedial measures such as changes to housing, changes to classes or work schedules, academic assistance, leaves of absence, withdrawals and extensions, financial aid assistance, Visa assistance, workplace accommodations, and providing information on University no contact orders and stay away orders.

OEOD's website lists all University policies and procedures related to discrimination and sex offenses. OEOD also maintains a website (<http://www.oeod.uci.edu/parenting/>) with information for students, staff, and faculty on parenting and pregnancy rights including policies on leave and accommodations, location of lactation stations, ring road rides, childcare services and other resources. OEOD is available to discuss all of the rights, options, and resources provided by the University, explain University policies and procedures, and provide education and training on relevant issues.

Reports to OEOD can be filed online through OEOD's website. OEOD is available Monday through Friday, 8am to 5pm. Campus Address: 103 MSTB, Irvine, CA 92697 Phone: (949) 824-5594. Medical Center Address: City Tower 333 City Blvd West; Suite 200 Orange, CA 92868 Phone: (714) 456-7469 <http://www.oeod.uci.edu/>

Counseling Center offers free and confidential short-term and crisis counseling by licensed mental health providers to all *students* on an urgent basis, or by appointment. The Counseling Center also offers certain free and confidential psychiatric services. Referrals to off-campus psychotherapeutic and psychiatric providers are also available through the Counseling Center. The Counseling Center is available Monday through Friday, 8am to 5pm. Address: 203 Student Services 1, Irvine, CA, 92697 Phone: (949) 824-6457. <http://www.counseling.uci.edu/>

The Student Health Center can provide on campus medical attention to *students*. It is important to note that any health center or physician treating the victim of a violent crime is obligated by law to report the crime to the police. The Student Health Center can see *staff and faculty* for urgent medical services and for pre-arranged occupational services with pre-authorized campus recharge. The student health center also operates a dental clinic. Hours: Monday – Friday 8:00am-5:00pm. Extended hours fluctuate, check the website for more information. Address: 501 Student Health Center Irvine, CA 92697. Phone: (949) 824-5301. <http://www.shs.uci.edu>

Faculty/Staff Support Services provides consultative services and support to resolve behavioral health issues, serves as a primary crisis intervention resource to facilitate and coordinate appropriate resources, provides time-limited case management for individual employees, and develops and implements instructional training and materials to assist in the promotion of mental well-being for all *faculty and staff*. Support is offered for a wide range of issues including: work related stress, relationship/couples issues, family problems, depression, anxiety, or other emotional problems, grief and loss, alcohol, drug and other addictions, consultations and training services for faculty and staff management. Meetings are by appointment only. Phone: (949) 824-5208. <https://whcs.uci.edu/faculty-staff-support-services>

Complainant Support Services provides support for all *faculty and staff* who have or may desire to bring forth complaints of alleged conduct that violates the UC Policy on Sexual Violence and Sexual Harassment. Complainant Support Services assists faculty and staff in navigating the personal and professional impacts of experiencing alleged misconduct, as well as help them understand their rights and the reporting process. Meetings are by appointment only. Phone: (949) 824-5208. <https://whcs.uci.edu/faculty-staff-support-services/complainant-support-overview>

Employee Assistance Program (EAP) is a free, confidential benefit that can help address personal or work-related issues faced by *UCI faculty, staff, retirees and dependents at both the UCI Campus and UC Irvine Health*. This service, staffed by experienced clinicians, is available 24 hours a day, seven days a week. A Guidance Resource Professional will help with problem identification, assessment and referral to treatment providers and community resources. Guidance Resources is available 24 hours a day, 365 days a year for both crisis and non-crisis circumstances. Guidance Resources can assist with: marital conflict, interpersonal difficulties, conflict at work, depression or anxiety, stress management, family relationships, financial legal or consumer concerns, referrals to community resources, alcohol or drug abuse, loss, and personal decision making. Phone: (844) 824-3273. <http://www.wellness.uci.edu/facultystaff/eap/introduction.html>

Campus Social Worker is responsible for providing private support for individual *students, staff, or faculty* during a medical, physical, familial and/or emotional crisis. The Campus Social Worker can help develop an action plan to coordinate and monitor the delivery of services to help students meet their goals. The Campus Social Worker can mobilize necessary campus and community resources to maximize the person's physical, social, and/or emotional well-being. The Campus Social Worker also helps students navigate their relationships and responsibilities

with UCI academic and administrative departments. Meetings are by appointment only. Phone: (949) 824-1418. <http://www.whcs.uci.edu/csw/>

For students to visit the campus social worker, they need a referral from a staff or faculty member. To make an appointment to speak to the campus social worker, please let an investigator know and OEOD can make you a referral.

Human Resources (HR) can assist *employees* with understanding their benefits, provide information on leave including FMLA, disability, and catastrophic leave, connect employees to EAP, provide parenting support, wellness programs, and other resources, and assist with work-place related concerns and conflicts. HR also helps with adjudicating discrimination, harassment, and sex offense cases with *staff* respondents. Campus HR Address: 111 Theory, Suite 200 Irvine, CA 92617 Phone: (949) 824-5210 hrquestions@uci.edu. Medical Center HR Address: 101 The City Drive South Orange, CA 92868. Phone: (714) 880-7812. Health Sciences HR Address: 19772 MacArthur Blvd Irvine, CA 92612 Phone: (949) 824-7300 hshr@uci.edu. <http://www.hr.uci.edu/>

Academic Personnel (AP) provides resources and information on policies and procedures, compensation, leaves, and benefits, career development, workplace accommodations, University Hills housing, complaint resolution, and equity initiatives for *senate and non-senate faculty, non-faculty researchers, lecturers, librarians, project scientists, post-doc scholars, and teaching assistants*. AP adjudicates discrimination, harassment, and sex offense cases with respondents in the above positions. Address: 354 Aldrich Hall Irvine, CA 92697. Phone: (949) 824-7175 acadpers@uci.edu <https://ap.uci.edu/>

Disability Services Center (DSC) provides services to *students* with documented permanent and temporary disabilities. Services include reasonable accommodations, auxiliary aids, and individualized support services based on your disability documentation, functional limitations, and a collaborative assessment of needs. Address: 100 Disability Services Center, Building #313. Irvine, CA 92697-5250, Phone: (949) 824-7494. <http://disability.uci.edu/>

If you are participating in a process, or program with a campus office or center (CARE, OEOD, UCIPD, OAISC, RSC, CSW, LGBTRC, Veteran's Center etc.), and have disability-related needs and wish to request reasonable accommodations to ensure your full participation in a program, activity, or process, please let the office staff know that you have accommodations on file with DSC. DSC is able to engage in an interactive process with you and work with the office staff to figure out how your academic accommodations may apply to another program, activity, or process on campus or at the medical center. For new accommodation requests, please let the office staff know and they will connect you to DSC. The university will consider all requests for reasonable accommodations and engage in the interactive process to ensure meaningful participation for all.

Disability Management Services (DMS) serves *employees* through programs in compliance with federal law, the Americans with Disabilities Act (ADA), the California Fair Employment and Housing Act (FEHA) as well as UC policies and collective bargaining agreements. Disability Management Services can assist departments with the interactive process for

providing reasonable accommodations to *employees*, assist employees with return to work options and disability benefits, and provide guidance on leave policies. For assistance with disability accommodation requests or the return-to-work process, contact the Disability Management Consultant for campus employees: Phone (949) 824-9756 or Disability Management Consultant for medical center employees: Phone (714) 456-8667.
<http://accessibility.uci.edu/accommodations/disabilitymanagement.php>

If you are participating in a process, or program with a campus office or center (CARE, OEOD, UCIPD, RSC, HR etc.), and have disability-related needs and wish to request reasonable accommodations to ensure your full participation in a program, activity, or process, please let the office staff know that you have accommodations so that the office may find out how your workplace accommodations may apply to their program, activity, or process.

UC Irvine Police provides a timely response for *students, staff, faculty, and members of the community* experiencing crimes, including hate crimes and sex offenses. For sex crimes, the police can arrange for medical evidentiary examinations in order to provide admissible evidence when the person reporting the sex offense desires prosecution through the criminal justice system. The UC Irvine Police Department encourages the University community, including students, to immediately contact them by dialing 911 or (949) 824-5223 to report crimes. UCIPD investigations into hate incidents and sex offenses can be coordinated with an OEOD investigation. *Please note that UCIPD can assist in referrals to other police departments in Orange County and can take courtesy reports for other police stations.* The UC Irvine Police Department is available twenty-four hours a day, seven days a week Address: 410 E. Peltason Dr. Irvine, CA 92697 Phone: (949) 824-5223 or 911. <http://www.police.uci.edu/>

Campus Assault Resources and Education (CARE) is a primary, confidential source for information, crisis intervention and follow-up support regarding sexual harassment, sexual assault, relationship violence and stalking for *students, staff, and faculty*. CARE can assist with accommodations to housing, academic accommodations, financial aid, VISA status, workplace accommodations, and information on No Contact Orders and Stay Away Orders. CARE, in collaboration with an in-office Waymakers Victim Advocate, coordinates accompaniment services for survivors to the police, evidentiary exams and the court system. In addition, individual and group counseling is available. CARE can also provide accompaniment and support to complainants going through an OEOD investigation or adjudication process. CARE is available Monday through Friday, 8am to 5pm. Address: G320 Student Center, Irvine, CA 92697 Phone: (949)-824-7273. <http://www.care.uci.edu/>

Respondent Services Coordinator (RSC) is the designated individual on campus who can help *student, staff, and faculty* respondents understand their rights if they have been accused of sexual harassment or sexual violence, including sexual assault, relationship violence or stalking. The Respondent Services Coordinator can explain and help navigate the investigation and adjudication processes, including accompanying respondents to meetings with the investigator, formal hearings, assist with securing interpreter/translation services, make referrals to campus and community resources, such as for psychological counseling, legal services (including help understanding and complying with protection orders), alternate housing, academic changes and

other needs. Meetings are by appointment only. Phone: (949) 824-5208.
<http://www.chs.uci.edu/rs/>

The Office of Academic Integrity and Student Conduct (OAISC) is responsible for UCI's campus-wide academic integrity and non-academic *student* conduct process and manages the adjudication of discrimination, sexual harassment, and sex offense *student* respondent cases. OAISC also manages the formal hearing and appeals process for sex offense cases. OAISC is available Monday through Friday, 9am to 5pm. Address: 800 W. Peltason Dr., Irvine, CA 92617 Phone: (949) 824-1479. <https://aisc.uci.edu/index>

The Office of the Ombudsman provides a safe and comfortable environment to discuss complaints, concerns or problems confidentially. The Ombudsman acts as an independent and impartial resource. The Office of the Ombudsman does not serve as an office of notice or record for the university. The Office does not conduct formal investigations nor does it maintain or keep records. If the ombudsman deems it proper, he or she will refer visitors to the office most appropriate to his/her concern or complaint. The Office of the Ombudsman serves all *students, faculty, staff and administrators* of the UCI community – both on the main campus and at the UCI Medical Center. The Office of the Ombudsman is available Monday through Friday, 8am to 5pm. Address: 205 MSTB, Irvine, CA 92697 Phone: (949) 824-7256. <http://ombuds.uci.edu/>

The Dream Center is dedicated to serving the AB540 and undocumented *student* population through advocacy, guidance, and support. The programs and services are designed for students to achieve academic, personal, and professional excellence. The resource office provides guidance on financial aid, legal support and referrals, academic consultations, student wellness support and emotional support, housing relocation, and general consultation. For Appointments visit 4079 Mesa Road. Phone: (949) 824-6390. <http://dreamers.uci.edu/support/>

The Lesbian Gay Bisexual Transgender Resource Center (LGBTRC) provides support, education, and advocacy from an intersectional perspective regarding sexual orientation/attraction and gender identity for the UC Irvine Campus Community including all lesbian, gay, bisexual, intersex, transgender, queer, asexual, ally, and questioning *students, faculty, staff*, and the larger campus community. LGBTRC offers a safe space for all identities, educational, social justice and social programs. LGBTRC houses the David Bohnett Cyber Center computer lab and an extensive library and resource wall. The center hosts workshops, trainings, leadership and ally development, and provides information on SB179 and help with changing one's name in California and at UCI, and a list of on-campus gender inclusive bathrooms. Address: G301 Student Center Irvine, CA 92697. Phone: (949) 824-3277. <https://lgbtrc.uci.edu/index.php>

Veteran Services Center is dedicated to providing a welcoming environment for *student* veterans, reservists, and their dependents on campus. Veteran's Services provides assistance in obtaining the educational benefits to which veterans are entitled. The center is responsible for submitting entitlement requests for new and continuing students to the V.A., answering any questions veteran students or dependents may have concerning their educational benefits, and providing resources and programs to assist veterans in navigating their transition to civilian and

student life. Address: G306 Student Center Irvine, CA 92697. Hours: 9:00am-5:00pm. Phone: (949) 824-3500. <https://veteran.uci.edu/>

FRESH Basic Needs Hub provides services, resources and support to help *students* thrive on campus. The pantry at the Hub provides emergency food and toiletries to students. Students can access the pantry using their UCI student net ID. All information is kept confidential. The Smart Eaters Life Skills Series gives students the education and skills they need to eat healthy on a budget and to learn how to cook affordable, nutrient-dense food for themselves. Phone: (949) 824-0607. 4079 Mesa Rd fresh@uci.edu <http://www.basicneeds.uci.edu/>

Womxn's Hub the Mission of the Womxn's Hub at the University of California, Irvine (UCI) aims to advance equality and access to resources for all women, across lines of ethnicity, gender identity, religion, orientation and social class. We want to accomplish this by promoting community consciousness, social justice initiatives and individual growth for *all women* at UCI. Address: Cross-Cultural Center, Main Floor. Phone: (949) 824-8861. womenshub@uci.edu <https://womenshub.uci.edu/>

Center for Black Cultures, Resources, & Research (CBCRR) provides a just, safe, vibrant, inclusive, culturally supportive, and socio-economically sustainable space for Black *students* to thrive. The Center's focus is on health, wellness, vitality and academic success. CBCRR provides information on and assistance with career development, entrepreneurship, professional development, research development, scholarships, student organization advisement and support, talent development, tutorial assistance, academic advising, campus resource liason, community outreach, community support, financial aid assistance, health and wellness, housing assistance, meal support, and psychological support services. Address: UCI Student Center Annex Phone: (949) 824-2000. <https://blackcultures.uci.edu/>

Transfer Student Hub provides programs and services for transfer students that affirms their value to the UCI community and increases their visibility on campus. Programs and services are designed to guide students as they transition into UCI, inform students of resources, programs, and opportunities, support students through one-on-one meetings, advocating for students needs and concerns, and connect transfer students to each other by providing a central meeting space for studying and socializing. The transfer student hub provides academic, career, commuter, financial, social, and student-parent support and resources to the transfer student population. Address: 2200 Student Services II Irvine, CA 92697. Phone: (949) 824-1142. <http://transferhub.uci.edu/>

Center for Student Wellness & Health Promotion provides workshops, consultations, a lactation station, wellness room, massage chairs, and wellness walks for *students*. They also have educational programming on topics such as alcohol, drugs, sexual and relationship health, wellness, nutrition, and emotional-wellbeing. The Center empowers students to make informed decisions to support individual health and a healthy campus environment by providing comprehensive programs and coordinated services. Address: G319 Student Center Irvine, CA 92697. Phone: (949)-UCI-WELL (824-9355). <https://studentwellness.uci.edu/>

Off-Campus Resources:

211 OC is a central point for public information in Orange County. Find information and resources for domestic violence, housing, financial stability, post-incarceration, military and veteran services, groceries, substance abuse, health care, transportation, crisis services, legal assistance, mental health, and other ways to get help by dialing 2-1-1 to get connected to an information and referral specialist. 211 provides information in over 150 languages and is confidential. Monday-Friday 8:00am-7:00pm you can text your zip code to 898211 to be connected with a live person to help you find information and referrals to free and low cost services. <https://www.211oc.org/get-help/211oc-can-help.html>

Waymakers is an Orange County community resource that provides certified sexual assault counselors twenty-four hours a day, seven days a week via a rape crisis hotline, and to police departments and hospitals, and through two rape crisis centers. Comprehensive and confidential services are provided to victims of rape and other sexual assaults, sexually abused children, and their family members. Waymakers programs are also available to help provide victims of dating and domestic violence apply for a temporary restraining order, explore options for safe housing, assist in accessing counseling services for themselves and their children, and to provide support during criminal justice system proceedings. Address: 1221 East Dyer Rd. Suite 120, Santa Ana, CA 92705. Phone: (949) 831-9110 (949) 250-0488. <https://waymakersoc.org/>

Human Options is an Orange County community resource that provides assistance to victims of domestic and dating violence and their families. Human Options provides emergency shelter and long term assistance for women and children who are in a dangerous situation due to an abusive relationship. Human Options Services provides emergency shelter and transitional living programs, including: safe housing, counseling, legal advocacy, case management and job readiness training for abused women and their children. Human Options provides long-term support to help rebuild lives through the Children and Families Counseling Center. They additionally provide a domestic violence hotline at 1-877-854-3594. <http://humanoptions.org/contact/>

Laura's House is an Orange County community resource that provides emergency shelter to women and children leaving domestic violence situations. They also provide counseling and legal support to the whole family, batterers intervention program (52 week, court mandated), outreach and education to the community on the effects and prevention of domestic violence. They have a crisis hotline support, legal services, and transitional housing. They also provide support for survivors of stalking and information on technology abuse. Hotline: (866) 498-1511. On-line chat: Text "HEART" to (949) 484-8440 to chat with an advocate online. <https://www.laurashouse.org/>

WLTC Orange County is a community resource dedicated to helping individuals and families escape domestic violence, human trafficking, and exploitation. WLTC provides immediate shelters and transitional housing, supportive services including clinical individual, family and group counseling for children and adults, educational and skill building classes on parenting, financial literacy, and personal empowerment, family engagement, advocacy, legal services, peer support groups and other resources. Phone: 24/7 bilingual helpline: (877) 531-5522

info@wtlc.org. For non-urgent help or questions about domestic violence send a confidential email or text to love@wtlc.org <https://wtlc.org/programs-services/>

Interval House provides programs and services to ensure safety for people who are battered, abused, or at risk. Interval House provides programs and services in over 70 different languages for both youth and adult survivors of domestic violence. Interval House provides 24 hour crisis hotlines, transitional and permanent housing, community service centers, counseling, legal aid, health and wellness programs, and programs for LGBTQ, interfaith, and multicultural programming. Hotlines: (562) 594-4555 and (714) 891-8121. <http://www.intervalhouse.org/index.asp>

Legal Aid Society of Orange County is dedicated to meeting the legal needs of low-income people throughout Orange and Southeast Los Angeles Counties. Legal Aid provides evaluation, advice, and counsel, clinics, free workshops and self-help centers, direct representation and lawyer referral services, and policy advocacy. Legal Aid provides legal assistance in the following practice areas: family and children, housing, health, safety and protection, immigration, economic opportunity, domestic violence, and elder abuse. Phone: (800) 834-5001 <https://www.communitylegalsocal.org/>

Orange County Human Relations Commission The Orange County Human Relations Council (more commonly known as OC Human Relations) is a private, non-profit 501(c)3 organization founded in 1991 for the purpose of developing and implementing proactive human relations programs in partnership with schools, corporations, cities, foundations and individuals. OC Human Relations provides an award-winning inter-group and violence prevention program in the schools, and conflict resolution programs and inter-group relations initiatives in the communities all over Orange County. OC Human Relations offers mediation services for conflicts and concerns related to landlord/tenant, neighbor/neighbor, consumer/merchant, and employee/employer. OC Human Relations also collects, tracks, responds to reports of hate crimes in Orange County. <http://www.ochumanrelations.org/>

LGBT Center OC serves all members and allies of the Lesbian, Gay, Bisexual, and Transgender community of Orange County through education, resources, programming and advocacy. Services are provided in English and Spanish and include HIV testing and prevention, transgender health and wellness, mental health services, arts, culture and educational programs, health, and immigration resources. The LGBT Center OC specifically has an immigration clinic which provides services to immigrants and their families including undocumented immigrants/migrants and refugees and help with accessing services and legal support for obtaining lawful immigration or citizenship status in Orange County. Address: 1605 N. Surgeon Street Santa Ana, CA 92701 Hours: Monday-Friday 10am-9:00pm; Saturday and Sunday by appointment. Phone: (714) 953-LGBT (5428). <https://www.lgbtqcenteroc.org/>

Los Angeles LGBT Center is the nation's largest community-based provider of LGBT-related legal services and offers programs, services, and global advocacy in health, social services and housing, culture and education, and leadership and advocacy. The Center services are provided in English and Spanish. The legal clinic provides confidential consultations for a \$10 processing fee with attorneys on a range of legal issues including civil rights, family, and immigration.

The Anti-Violence Project provides comprehensive and affirming services to survivors of violence, including anti-LGBT hate crimes, harassment, police misconduct, and discrimination. They provide safety planning and crisis intervention, advocacy with police, service providers, and in the legal system, court accompaniment, assistance in preparing legal documents and applying for victim's compensation, and referrals to staff in the Center who can provide counseling and other social services. There are many service locations throughout Los Angeles, see: <https://lalgbtcenter.org/>

FORGE is a national transgender anti-violence organization that provides direct services to transgender, gender non-conforming and gender non-binary survivors of sexual assault, dating and domestic violence, and/or stalking. <https://forge-forward.org/>

National Suicide Prevention Lifeline provides immediate crisis lines, counselors, and intervention programs for those in emotional crisis and suicidal. Hotline: (800) 273-8255. This is a free 24-hour hotline. Press 1 for a dedicated line for Veterans and their families. Press 2 for Spanish. When you call, you will hear a brief message that you have reached the National Suicide Prevention Lifeline and music while your call is directed to the nearest crisis center near you. A local crisis center counselor will answer your call and help you. For more information on state and local resources see: <https://www.suicideispreventable.org/> For crisis intervention and suicide prevention for LGBTQ call the Trevor Project Hotline at 866-488-7386 or text "EMM" to 741741 to text confidentially with a trained crisis counselor for free 24/7.